

ALL THINGS DRIVING

CUSTOMER INFORMATION

The information in the shaded sections is required by us to comply with the *Driving Instructors Act* and the *Driving Instructors Regulations*. All other information is voluntary and is used to assess and formulate an appropriate learning strategy, tailored to each customer's needs.

Unless required by law or regulation, your personal information will not be passed to any third-party without your consent.

PERSONAL INFORMATION

FULL NAME			
DATE OF BIRTH			
ADDRESS		Post Code	
TELEPHONE	HOME:	MOBILE:	
LICENCE № (Not Card №)		EXPIRY DATE:	
Email			
LOG BOOK / APP HOURS			

How did you hear about All Things Driving?

Returning Customer / Friend / Yellow Pages / Web Search / Advertising on Car / School Newsletter

Other:

EMERGENCY CONTACT

NAME:		MOBILE:	
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MEDICAL INFORMATION

Do you have Diabetes?

No / Yes – Controlled by Insulin / Oral Medication / Diet

Have you ever had any type of Epilepsy?

No / Yes:

Have you ever had attacks of giddiness, blackouts, fainting or other sudden periods of unconsciousness?

No / Yes:

Do you have any medical or mental disabilities which may affect your driving?

No / Yes:

Do you have any physical disability that may affect your driving?

No / Yes:

Do you take any medications which may affect your driving?

No / Yes – *Your Doctor or Pharmacist will be able to advise you.*

Do you have any learning difficulties?

No / Yes:

Do you wear glasses or contact lenses when driving?

No / Yes:

PAYMENTS & RECEIPTS

PAYMENTS:

- We accept Credit Cards (MasterCard, Visa & American Express), EFTPOS, Cash.
- 2.62% surcharge applies to Amex.
- Direct Deposit (EFT or Branch – CommBank) – must be arranged prior to lesson.
- All charges are GST inclusive.

RECEIPTS:

- We will issue a Receipt/Tax Invoice to the email address supplied.
- *If you prefer a printed copy please circle Yes – printed copy.*

Email (for receipt):

@

CANCELLATION POLICY

- More than 24 hours notice – no charge. Refund or reschedule lesson.
- Less than 24 hours notice – \$45.00 Cancellation Fee applies.
- If the Instructor arrives at pickup and customer not available – full lesson charged.

REFUND POLICY

If you are not happy with our service for any reason, we will happily refund the unused portion of any pre-paid lesson package, subject to the formula below.

- If you've completed less than 5 hours: Refund = Package Price minus (\$ 90 x hours used).
- If you've completed 5 hours or more: Refund = Package Price minus (\$ 86 x hours used).

SIGNATURE _____

DATE: _____