

# ALL THINGS DRIVING

## CUSTOMER INFORMATION

The information in the shaded sections is required by us to comply with the *Driving Instructors Act* and the *Driving Instructors Regulations*. All other information is voluntary and is used to assess and formulate an appropriate learning strategy, tailored to each customer's needs.

**Unless required by law or regulation, your personal information will not be passed to any third-party without your consent.**

### PERSONAL INFORMATION

<b>FULL NAME</b>			
<b>DATE OF BIRTH</b>			
<b>ADDRESS</b>		<b>Post Code</b>	
<b>TELEPHONE</b>	<b>HOME:</b>	<b>MOBILE:</b>	
<b>LICENCE No</b> <i>(Not Card No)</i>		<b>EXPIRY DATE:</b>	
<b>Email</b>			
<b>LOG BOOK HOURS</b>			

### How did you hear about All Things Driving?

*Returning Customer / Friend / Yellow Pages / Web Search / Advertising on Car / School Newsletter*

*Other:*

### EMERGENCY CONTACT

<b>NAME:</b>		<b>MOBILE:</b>	
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## MEDICAL INFORMATION

**Do you have Diabetes?**

No / Yes – Controlled by Insulin / Oral Medication / Diet

**Have you ever had any type of Epilepsy?**

No / Yes:

**Have you ever had attacks of giddiness, blackouts, fainting or other sudden periods of unconsciousness?**

No / Yes:

**Do you have any medical or mental disabilities which may affect your driving?**

No / Yes:

**Do you have any physical disability that may affect your driving?**

No / Yes:

**Do you take any medications which may affect your driving?**

No / Yes – *Your Doctor or Pharmacist will be able to advise you.*

**Do you have any learning difficulties?**

No / Yes:

**Do you wear glasses or contact lenses when driving?**

No / Yes:

## PAYMENTS & RECEIPTS

**PAYMENTS:**

- We accept Credit Cards (MasterCard, Visa & American Express), EFTPOS, Cash.
- Direct Deposit (EFT or Branch – CBA) – must be arranged prior to lesson.
- All charges are GST inclusive.

**RECEIPTS:**

- We will issue a Receipt/Tax Invoice to the email address supplied.
- *If you prefer a printed copy please circle Yes – printed copy.*

**Email (for receipt):**

@

## CANCELLATION POLICY

- More than 24 hours notice – no charge. Refund or reschedule lesson.
- Less than 24 hours notice – \$40 Cancellation Fee applies.
- If instructor arrives at pickup and customer not available – full lesson charged.

## REFUND POLICY

*If you are not happy with our service for any reason, we will happily refund the unused portion of any pre-paid lesson package, subject to the formula below.*

- If you've completed less than 5 hours: Refund = Package Price minus (\$80 x hours used).
- If you've completed 5 hours or more: Refund = Package Price minus (\$75 x hours used).

**SIGNATURE** \_\_\_\_\_

*Type name if returning via email*

**DATE:** \_\_\_\_\_